



Healthy Blue

Primary Care Provider Change Request

Allow 24 to 72 hours for processing

Your primary care provider (PCP) is the main person who gives you healthcare. If you'd like to change your PCP or your child's PCP, **bring this form to the provider you wish to be your PCP or your child's PCP to complete.**

Fax PCP change requests to:
866-840-4993
Forms will not be accepted unless all fields are completed.

For urgent requests, please call Member Services at **833-838-2593 (TTY 711)**, Monday through Friday, 8 a.m. to 5 p.m. Central time. **You can also change your PCP online.** Register and log in to the secure website (healthybluekansas.com/medicaid) and follow the steps to change your PCP.

Member information

Full name: _____ Date of birth: _____

Legal guardian's name (if younger than age 18): _____

Phone #: _____ State of residence: _____

Member ID #: _____

Provider information

Request/start date of PCP change: _____ Provider ID #: _____

Full name: _____

Name of staff member processing request (if this applies): _____

Phone #: _____ Fax #: _____

Address: _____

To be completed by the member or responsible party:

I'm asking for my PCP or my child's PCP to be changed to the name listed above.

Signature of member or responsible party: _____

Signature of PCP or staff member: _____

Reason for PCP change:

- Auto-assign/choice issue
- Member/PCP is moving
- PCP's office is inconvenient
- Unhappy with current PCP
- Appointment availability
- Other/no reason
- Member is a newborn
- Retroactive date (for newborn only) _____

Please give us more detail: _____

healthybluekansas.com/medicaid

Healthy Blue is the trade name of Community Care Health Plan of Kansas, Inc.
Independent licensee of the Blue Cross and Blue Shield Association.

Do you need help with your healthcare, talking with us, or reading what we send you? We provide our materials in other languages and formats at no cost to you. Call us toll-free at 833-838-2593 (TTY 711).

¿Necesita ayuda con su cuidado de la salud, para hablar con nosotros, o leer lo que le enviamos? Ofrecemos nuestros materiales en otros idiomas y formatos sin costo alguno. Llámenos gratis al 833-838-2593 (TTY 711).

Healthy Blue complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender identity or expression, or sexual orientation.

You can get materials at no cost in large print and other auxiliary aids and services. Call **833-838-2593 (TTY 711)**. If English is not your first language, free interpreter services are available. Call **833-838-2593 (TTY 711)**.

Healthy Blue cumple leyes federales de derechos civiles vigentes y no discrimina por motivos de raza, nacionalidad, edad, discapacidad, credo u ascendencia, sexo, identidad o expresión de género.

Puede obtener materiales en letra grande sin costo, así como ayuda y servicios adicionales. Llame al **833-838-2593 (TTY 711)**. Si el inglés no es su primer idioma, disponemos de servicios de interpretación gratuitos. Llame al **833-838-2593 (TTY 711)**.